

## **Security Checklist**

## Questions to ask any security provider before purchase:

**1.** Are all my vulnerable window openings protected?

A vulnerable window is any opening that can be easily accessed - we recommend protecting all downstairs openings and upstairs openings that are accessible, generally with a roof below.

2. Can I get a quote with total cost upfront on the phone before an alarm engineer arrives?

Total cost = Installation cost (listing all sensors plus devices required) and the monthly fee

**3.** Is this agreement a rental agreement?

Do I own the equipment after the contract?

- **4.** Are parts (incl. batteries) included in the monitoring fee after the initial contract term?
- **5.** Are batteries replaced by a professional alarm engineer?
- 6. Do you provide the complete service?

Installation, servicing and monitoring.